



National HEI Consortium

Consorzio Nazionale degli Istituti di Istruzione Superiore



Hosting Organization description

Tenerife Job Training S.L. (TJT)

www.tenerifejobtraining.com

Tenerife Job Training was established in 2009 and based in the south of Tenerife, one of the main tourism centers in Spain. Our commitment is to organize and evaluate vocational trainings and internships for European students as intermediary organisation. Tenerife is a multicultural island receiving more than 3 million visitors per year, offering a professional net of companies working on tourism market with more than 50 years experience. The traditions, culture and landscapes of the island offer also possibilities in other areas for projects related to sustainable industry, sports, traditions, ocean resources etc....As a mature tourism destination, Tenerife is the perfect field to have the first contact with the labor market surrounded by experts.

Our students enjoy internships periods, job shadowing experiences or EVS in companies and institutions between two to six months. The quality of the selected companies is the key of the success of youth experiences.

Participants are always supervised by TJT. During the period of training, the participant will be monitored by a personal mentor selected at the company/institution as well as TJT staff. Up to now TJT takes personal care of every participant arriving in the island for a mobility experience, using our particular tools to guarantee the quality of the training. Personal and direct contact with every student, mentor and company trainer is the key of a successful experience. This is been like a handcraft work which has created a quality brand name of training: TJT.

PIC Number: 949418638

Location(s) of work-placements

Centro De Desarrollo Turístico Costa Adeje

C/ Las Jarcias, 4, oficina 9

38670 Adeje

Tenerife

Spain



Field(s) of internship

Tourism/Education

Detailed tasks of trainee

Emails with students applying and schools.
Documental help to students applying for internships.
Welcome meetings upon arrival.
Personal visits to students at companies during the internship.
Marketing and online updating of the company on the internet.
Inspection visits with teachers visiting.
Personal documental help to students after arrival.
Intranet system of the company to upload reservations and documents.

Skills&Competences required

High level of English and B2 level of Spanish.
Ability to input and access data in computer.
Ability to focus attention on guest needs, remaining calm and courteous.
Ability to promote positive relations with all individuals who approach the Concierge Desk and by telephone.
Ability to think clearly, quickly, maintain concentration and make concise decisions.
Ability to prioritize, organize and follow up.
Ability to focus attention on details.

Essential:

We want somebody positive, energetic, happy to work with students and ready to help them to enjoy the experience and learn from everything around, our company, our island, our job. We like to work happy and share the feeling.

Learning Outcomes expected

Spanish culture and improve of Spanish & English language.
Erasmus and training procedures abroad for students.
Office administration, team building, guess relation, conflict resolution methods, empowering youth, company organisation in different areas while supervising students at work. Specific learning about the tourism industry in Tenerife as 90% of our students perform their internship in hotels and tourism companies in the island.